

FOR FAMILIES REFERRED TO BIRDIE'S HOUSE

# Looking for an apartment with Birdie's House — what to *expect*.

Your caseworker may have given you this page. It answers the most common questions families ask when they start working with us.

## **Who is Birdie's House?**

A small DC nonprofit that connects families with quality apartments across Washington, DC. We coordinate your application and paperwork — the landlord owns and operates the apartment.

## **Does it cost anything?**

No. Birdie's House does not charge application fees, service fees, or any other fee to renters. Ever.

## **Do I need a voucher to apply?**

No. We place voucher holders and market-rate renters. The voucher is not required.

## **I have a voucher from outside DC. Can I still rent here?**

Yes. Portability vouchers (PG County, Maryland, Virginia) work — it adds a few weeks while housing authorities coordinate. We handle the paperwork.

## **How long does placement take?**

Market-rate: 1–2 weeks. Voucher placements: 3–5 weeks, depending on DCHA inspection scheduling.

## **What should I bring when I view a unit?**

- Photo ID and Social Security number or ITIN.
- Your voucher, if you have one (DCHA paperwork: bedroom size, payment standard).
- Caseworker's contact info if you're working with one.
- Names and ages of household members (children under 6 are required for HQS lead-paint rules).

## **What if something goes wrong after I move in?**

You'll work directly with the property's management company — not Birdie's House. Their contact info is in your lease packet and posted on-site. Birdie's House remains a friendly point of contact for housing-stability questions.

## **How do I reach Birdie's House?**

### PHONE OR EMAIL

Phone **(202) 656-9668** · Email [leasing@birdieshousecd.org](mailto:leasing@birdieshousecd.org) · Hours Monday–Friday 9am–6pm ET.